



BEINSPIRED TERMS AND CONDITIONS

1. Definitions and interpretations

- 1.1. “Event” means a course, workshop or intensive that begins and ends on the same day;
- 1.2. “Retreat” means an event that lasts more than one day.
- 1.3. “Private session” means any appointment made with Beinspired for Yoga Therapy, Private Yoga, Reiki treatment or Ayurvedic consultation.

2. Booking, Cancellation and Attendance at any of our Events

- 2.1. You may cancel an Event at least 30 days before the start date of the Event and receive a refund for the amount you have paid us in respect of that Event, less an administration fee of 10% of the price of the Event or £20, whichever is greater.
- 2.2. If you cancel within 30 days of the start date of the Event you will not receive a refund unless we are able to transfer your booking to another participant, in which case you will receive a refund for the amount you have paid us in respect of that Event, less an administration fee calculated as set out in 2.1.
- 2.3. Once you have committed to attend an Event it is your responsibility to attend all of the scheduled sessions and must do so in order to receive any confirmation from us of your attendance/completion of the Event.
- 2.4. We reserve the right to choose to cancel a Event, although we will endeavour only to do so in exceptional circumstances (including, but not limited to, inability to offer the Event as advertised, or if there are insufficient numbers booked onto the Event for it to be commercially viable). Should this happen, you will be notified promptly and receive a refund for the full amount you have paid us in respect of the Event. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the Event, for example in respect of travel, insurance and/or accommodation.
- 2.5. All monies are non-transferable between Events and/or Retreats.
- 2.6. If you make a booking for an Event on behalf of another person, you warrant to us that you have their authority to do so and they shall be subject to these Terms and Conditions.
- 2.7. We will not tolerate abusive or threatening behaviour, or language of a profane or discriminatory nature, at any Event or in any communication with any of our staff or teachers. We reserve the right to exclude anyone behaving in such a way from an Event, or from further participation in an Event, without refund of any amounts paid, and to refuse to permit that person to participate in any further Events.

3. Booking, Cancellation and Attendance at a Reiki attunement session

- 3.1. All deposits paid in respect of a Reiki attunement session are non-refundable and non-transferable, except where Beinspired have cancelled the session set out in 3.4 below.
- 3.2. The full cost of the session, less the deposit, is due 1 week before the date of the session.
- 3.3. You may cancel a Reiki attunement session up to 48 hours before the start of the session and receive a refund for the amount you have paid us in respect of that session, less the deposit, which is paid at the time of booking. If you cancel within 48 hours of the start of the session you are unable to receive a refund.
- 3.4. We reserve the right to choose to cancel a Reiki attunement session, although we will endeavour only to do so in exceptional circumstances (including, but not limited to, inability to offer the session as advertised, or if there are insufficient numbers booked for it to be commercially viable). Should this happen, you will be notified promptly and receive a refund for the full amount you have paid us in respect of the session. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the session, for example in respect of travel, insurance and/or accommodation.
- 3.5. We will not tolerate abusive or threatening behaviour, or language of a profane or discriminatory nature, at any Reiki attunement session or in any communication with any of our staff or teachers. We reserve the right to exclude anyone behaving in such a way from a session, or from further participation in a session, without refund of any amounts paid, and to refuse to permit that person to participate in any further sessions.

4. Booking, Cancellation and Attendance at any of our Retreats

- 4.1. All deposits paid in respect of a Retreat are non-refundable and non-transferable, except where Beinspired have cancelled the Retreat, set out in 4.5 and 4.6 below.
- 4.2. The full cost of the Retreat, less the deposit, is due 6 weeks before the start date of the Retreat.
- 4.3. You may cancel any booking for a Retreat at least 30 days before the start date of the Retreat and receive a refund for the amount you have paid us in respect of that Retreat, less the deposit and an administration fee of 20% of the price of the Retreat or £50, whichever is greater.
- 4.4. If you cancel within 30 days of the start date of the Retreat, you will not receive a refund unless we are able to transfer your booking to another participant, in which case we will refund you the amount you have paid us in respect of that Retreat, less the deposit and an administration fee calculated as set out in 4.3.
- 4.5. We reserve the right to choose to cancel a Retreat, although we will endeavour only to do so in exceptional circumstances (including, but not limited to, inability to offer the Retreat as advertised, or if there are insufficient numbers booked onto the Retreat for it to be commercially viable). Should this

happen, you will be notified promptly and receive a refund for the full amount you have paid us in respect of the Retreat. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the Retreat, (including, but not limited to, travel, insurance or accommodation). Please ensure you have travel insurance in place.

- 4.6. In the unlikely event that a Retreat has to be cancelled due to circumstances beyond our control (including, but not limited to, weather conditions, Coronavirus or third party delays and cancellations) we will endeavour to refund you as far as we are able. You may be able to transfer your booking to another retreat or offer a partial refund (less any money you have paid in respect of the Retreat stipulated in 4.7).
- 4.7. There will be an admin fee of £50 for partial refunds. We will not be able to refund you money already paid to a third party (including, but not limited to, hoteliers, retreat centres, caterers or boat companies) for which we are unable to obtain reimbursement. We will not be responsible for any additional expenses which you may have incurred in respect of the Retreat, (including, but not limited to, travel, insurance or accommodation). Please ensure you have travel insurance in place.
- 4.8. If you make a booking for a Retreat on behalf of another person, you warrant to us that you have their authority to do so and they shall be subject to these Terms and Conditions.
- 4.9. We will not tolerate abusive or threatening behaviour, or language of a profane or discriminatory nature, at any Retreat or in any communication with any of our staff or teachers. We reserve the right to exclude anyone behaving in such a way from a Retreat, or from further participation in a Retreat, without refund of any amounts paid, and to refuse to permit that person to participate in any further Retreats.

5. Flight confirmation and insurance

- 5.1. It is your responsibility to confirm your flight times with your airline before your outward and return journey and ensure that you have allowed sufficient time for transfer to/from the airport/ferry port and the ferry terminal.
- 5.2. It is your responsibility to ensure that you are in possession of adequate private travel insurance with protection for the full duration of the retreat in respect of, but not limited to, medical expenses, injury or death.

5.0 Release of Liability

By booking to attend a Beinspired Event or Retreat, you agree that:

1. Beinspired is not responsible for the safekeeping of your personal belongings during your participation in the Event and/or Retreat;
2. Elements of the Event and/or Retreat may be physically strenuous, and you participate in them voluntarily, understanding that there is risk of personal injury;
3. It is your responsibility to inform the teacher(s) of the Event and/or Retreat if you have any injuries or health conditions (which includes pregnancy, suspected pregnancy or childbirth within the preceding three months) and to abide by their decision as to whether all or any part of that Event is appropriate for you;
4. You will take out adequate travel insurance for any Event (where appropriate) or Retreat that you are attending with us;
5. Neither you nor your heirs, assigns or legal representatives will sue or make any other claim of any kind against Beinspired, its facilitators, or against the teacher(s) of the Event and/or Retreat in respect of any loss or damage which you may suffer or incur or as a result of attending that Event and/ or Retreat, whether caused by negligence or otherwise, save only to the extent that liability in respect of such loss or damage may not be excluded or limited by law.

6. Yoga Therapy, Private Yoga and Ayurvedic Consultations

- 6.1. You may cancel a Private session up to 24 hours before the appointment time and will not be liable to pay any fee in respect of that Private session.
- 6.2. If you miss your appointment or cancel it less than 24 hours before the appointment time, full fees in respect of that Private session are payable to Beinspired.
- 6.3. We reserve the right to cancel a Private session for any reason, although we will endeavour only to do so in exceptional circumstances. Should this happen, you will be notified promptly and will not be liable to pay any fee in respect of that Private session.
- 6.4. If you make a booking for a Private session on behalf of another person, you warrant to us that you have their authority to do so and they shall be subject to these Terms and Conditions.
- 6.5. Elements of some Private sessions may be physically strenuous, and you participate in them voluntarily, understanding that there is risk of personal injury.
- 6.6. It is your responsibility to inform the teacher/therapist of the Private session if you have any injuries or health conditions (which includes pregnancy, suspected pregnancy or childbirth within the preceding three months) and to abide by their decision as to whether all or any part of that Private session is appropriate for you.